

UNITED FOOD AND COMMERCIAL WORKERS & EMPLOYERS
Arizona Health & Welfare Trust

ADMINISTRATOR: Southwest Service Administrators, Inc. • www.southwestservicetpa.com
2400 W. Dunlap Ave., Suite 250 • Phoenix, AZ 85021 • Phone 602-249-3582 • Toll Free 1-800-474-3485 • Fax 602-249-3795



Memo

To: SSA MEXICO PPO PROVIDERS
From: Dixie Caudle
CC: Barbara Ray and Scott Sheffield
Date: May 18, 2010
Re: UFCW PLAN D PRESCRIPTION DRUG CHANGES EFFECTIVE
APRIL 1, 2010

We have had numerous calls regarding the changes in UFCW Plan D prescription drug program that became effective April 1, 2010. Attached is a copy of the memo that went out to both the Mexico Providers and participants.

This memo is an attempt to help clarify the new prescription benefits for Plan D. Please take a few minutes to go over the detailed explanation.

1. The change in prescription benefits is for **only Plan D UFCW participants and dependents.** This change does not pertain to the other UFCW plans, Cocopah or Yuma County.
2. There is no coverage for brand name drugs purchased when there is a generic substitute available. If a claim is submitted for a brand drug and there is a generic substitute the claim will be denied.
3. If the customer insists on the brand name drug when there is a generic substitute you should request payment in full, at the time of purchase.
4. If there is no generic available and a brand medication is purchased the co-pay is \$15.00.
5. If the doctor writes the RX for "dispensed as written" and it's for a brand medication and a generic is available the Fund will not pay for it. It is important that the doctor prescribe generic medications when there is one available.
6. It will expedite payment for the providers and decrease questions, if the doctor will note the generic medication being ordered on the prescription form.
Example: Glucophage should be prescribed as Metformina (or the applicable generic).

If you have further questions regarding the change in the prescription benefit for UFCW Plan D, please do not hesitate to contact this office at 602-249-3582 or 1-800-474-3485.

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Memorandum

Para: Proveedores de la Red SSA Mexico
De: Dixie Caudle
CC: Barbara Ray and Scott Sheffield
Fecha: 18 de Mayo del 2010
Asunto: CAMBIOS EN EL PLAN D PARA EL PROGRAMA DE MEDICAMENTOS
QUE TOMO EFECTO EL 1 DE ABRIL DEL 2010

Hemos recibido varias llamadas en relacion al los cambios en el plan de medicamentos para el plan 501-D que tomo efecto el 1 de Abril del 2010. Adjunto a esta carta, le enviamos la copia del memorandum que enviamos a todos los Proveedores de la Red y participantes.

Este memorandum es para clarificar los cambios en el plan 501-D para el beneficio de medicamentos, por favor preste atencion a los siguientes puntos.

1. El cambio en el beneficio de medicamentos aplica **solo a los participantes y dependientes del plan 501-D.** Este cambio no aplica a los demas planes de UFCW, Cocopah o Yuma County.
2. No hay cobertura para la compra de medicamentos comerciales cuando estos tengan su equivalente generico disponible. Si se somete un reclamo para medicamento comercial y este tiene equivalente generico, sera negado.
3. Si el cliente insiste en obtener el medicamento comercial y este tiene equivalente generico, usted debera cobrar la cantidad total del medicamento al momento de la compra.
4. Si el medicamento comercial no tiene equivalente generico, el copago sera de \$15.00.
5. Si la receta medica indica que se surta un medicamento comercial y este medicamento tiene equivalente generico, este no se pagara. Es importante que el medico prescriba medicamentos genericos cuando estos esten disponibles.
6. El pago se hara mas rapido si el proveedor nos informa que se ordeno un medicamento generico en la forma para medicamentos prescritos.
Ejemplo: Glucophage debera ser prescrito como Metformina (o el equivalente generico que appliqué).

Si tiene preguntas en relacion a estos cambios para el plan 501-D de UFCW, por favor no dude en contactarnos al 602-249-3582 o al 1-800-474-3485.